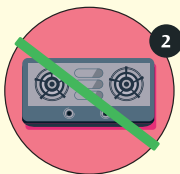


Kind Attention PNG CUSTOMERS



Caution:

- » Contractor's technicians carrying out maintenance work are not authorized to attend to gas stove matters.
- » For after-sales service please contact our customer helpline numbers.
- » For stove/burner service, check Access card of MGL service provider or ID Card of BPCL authorised agency.
- » MGL does not sell any accessories nor has any subsidiaries or sister concerns for gas stove maintenance.
- » Meter Readers are strictly for meter reading.
- » Replacement of rubber hose after 5 years and domestic meter after 15 years of installation is carried out by MGL free of cost.
- » Do not change the position, conceal or leave the copper tube, gas meter dangling from their initial installed location during house renovation work.
- » Beware of fraudulent activities. In case of fraudulent activity, report to local police station at the earliest.



For verification of Meter Reader:

- » Advance SMS alert from MGLTD on your registered mobile number about meter reader's visit.
- » Uniform sky blue shirt with MGL logo & name of meter reading agency.
- » Check details of meter reader on MGL Connect Mobile App/SMS alert by using the three digit code received in SMS alert.



Billing and Payment:

- » MGL's SMS link can be availed for generation of PNG bill on the actual reading.
- » E-mail id may be registered for receiving PNG bills via e-mail.
- » Digital payment options UPI, Net Banking or NACH may be availed at no extra charges.
- » Cheque to be deposited 3 days prior to due date.
- » For other modes of payment, please visit our website.

For authorised and safe installation of gas geyser, call our Customer Helpline:
6867 4500 or 6156 4500.

For verification of MGL technical support staff, PNG maintenance, after-sales service and meter reader, please call on **022-24045784.**

For registering your mobile no or email id, kindly send a message to **92235 55557** or visit <https://www.mahanagargas.com/Billing/updatecontactnumber.aspx>

MAHANAGAR GAS LIMITED

Website: www.mahanagargas.com