

Ref: MGL/CS/SE/Q3/2020-21/369

Date: January 15, 2021

To,

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| <p>Head, Listing Compliance Department BSE Limited P. J. Towers, Dalal Street, Mumbai - 400 001 Scip Code/Symbol: <u>539957; MGL</u></p> | <p>Head, Listing Compliance Department National Stock Exchange of India Ltd Exchange Plaza, Bandra –Kurla Complex, Bandra (East), Mumbai - 400051 Script Symbol: <u>MGL</u></p> |
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Sub: Statement of Investor Complaints under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Please find below the statement of Investor Complaints for the quarter ended December 31, 2020, as required under Reg. 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

| Sr. No. | Details of Investor Complaints | No of Complaints |
|---------|--|------------------|
| 1. | No. of investor complaints pending at the beginning of the quarter as on October 01, 2020. | NIL |
| 2. | No. of investor complaints received during the quarter ended December 31, 2020. | 05 |
| 3. | No. of investor complaints disposed of during the quarter ended December 31, 2020. | 05 |
| 4. | No. of investor complaints remaining unresolved at the end of the quarter as on December 31, 2020. | NIL |

You are requested to take the above information on your records and disseminate the same on your website.

Thanking you,

Yours sincerely,

For Mahanagar Gas Limited

Atul Prabhu
Atul Prabhu
Compliance Officer

