

Ref: MGL/CS/SE/Q4/2019-20/327

Date: April 17, 2020

To,

<p><b>Head, Listing Compliance Department BSE Limited</b> P. J. Towers, Dalal Street, Mumbai - 400 001 <b>Scrp Code/Symbol: <u>539957; MGL</u></b></p>	<p><b>Head, Listing Compliance Department National Stock Exchange of India Ltd</b> Exchange Plaza, Bandra –Kurla Complex, Bandra (East), Mumbai - 400051 <b>Script Symbol: <u>MGL</u></b></p>
--	---

**Sub: Statement of Investor Complaints under Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

Please find below the statement of Investor Complaints for the quarter ended March 31, 2020, as required under Reg. 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Sr. No.	Details of Investor Complaints	No of Complaints
1.	No. of investor complaints pending at the beginning of the quarter as on January 01, 2020.	NIL
2.	No. of investor complaints received during the quarter ended March 31, 2020.	01
3.	No. of investor complaints disposed of during the quarter ended March 31, 2020.	01
4.	No. of investor complaints remaining unresolved at the end of the quarter as on March 31, 2020.	NIL

You are requested to take the above information on your records and disseminate the same on your website.

**Note:** Due to Coronavirus Pandemic (COVID-19), work from home has been a preferred option amongst the listed entities at large including Mahanagar Gas Limited. In view of the same and pursuant to the 'Guidelines for submissions on NEAPS Portal' as communicated by NSE via e-mail to listed entities on March 24, 2020, the disclosure is being submitted under Sd/- mode.

Thanking you,

Yours sincerely,

**For Mahanagar Gas Limited**

Sd/-

**Saghan Srivastava**

**Company Secretary and Compliance Officer**

