

MGL SPARSH

TOUCHING LIVES FOR
A POSITIVE IMPACT



MAHANAGAR
GAS



MAHANAGAR GAS LIMITED
Report on CSR Activities 2019-20



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CSR – MGL WAY

The intensifying social issues across the globe, have influenced and motivated the international community to achieve the Sustainable Development Goals, to create a sustainable society.

At MGL, we consider Corporate Social Responsibility not just a statutory obligation but a moral duty. Corporate Social Responsibility is, therefore, an integral part of MGL's culture as we continue to seek avenues to foster and support the aspirations of communities with a firm belief on the Indian Philosophy of '**Vasudhaiva Kutumbakam**'.

True to our belief that CSR projects must be robust and impactful to bring about transformational changes in the lives of stakeholders, we partner with credible organizations with strong grassroots presence for rolling out our CSR intervention. Simultaneously, we have developed a robust CSR management based on Result Based Management practices. A strong due diligence procedure has been developed to ensure that organizations with high degree of credibility and transparency are onboarded. To ensure the authenticity of the on ground presence of the prospective implementing partner, the onboarding procedure also requires visit to any of their existing project. A project is reviewed at four different levels before final approval. For any approved project the fund disbursement is linked to achievement of milestones related to the project.





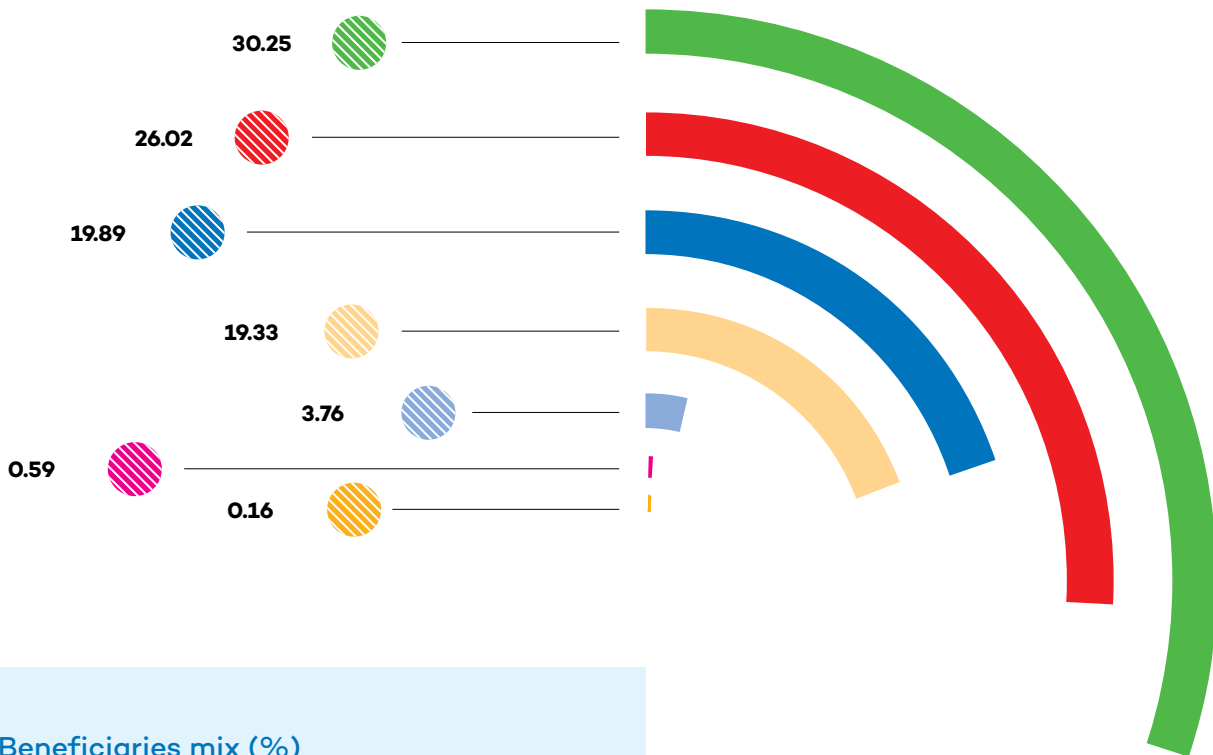
To monitor each intervention, a multipronged approach has been adopted by MGL. This includes the following: -

- **Submission of monthly and quarterly reports by the implementing partner,**
- **Quarterly financial report is to be audited by a practicing-chartered accountant,**
- **Visit to project site by CSR team members,**
- **Third party inspection of project and**
- **Inspection of books of accounts by third party firms.**

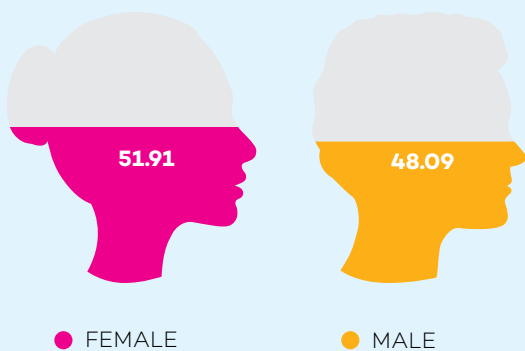
MGL's CSR team also engages regularly with the team members of implementing partners to discuss ways for further improvement of the delivery of projects. MGL strives to introduce new projects that complement the existing initiatives in a particular region. Therefore, we also collaborate and coordinate with local bodies during the implementation of projects.

OUR IMPACT

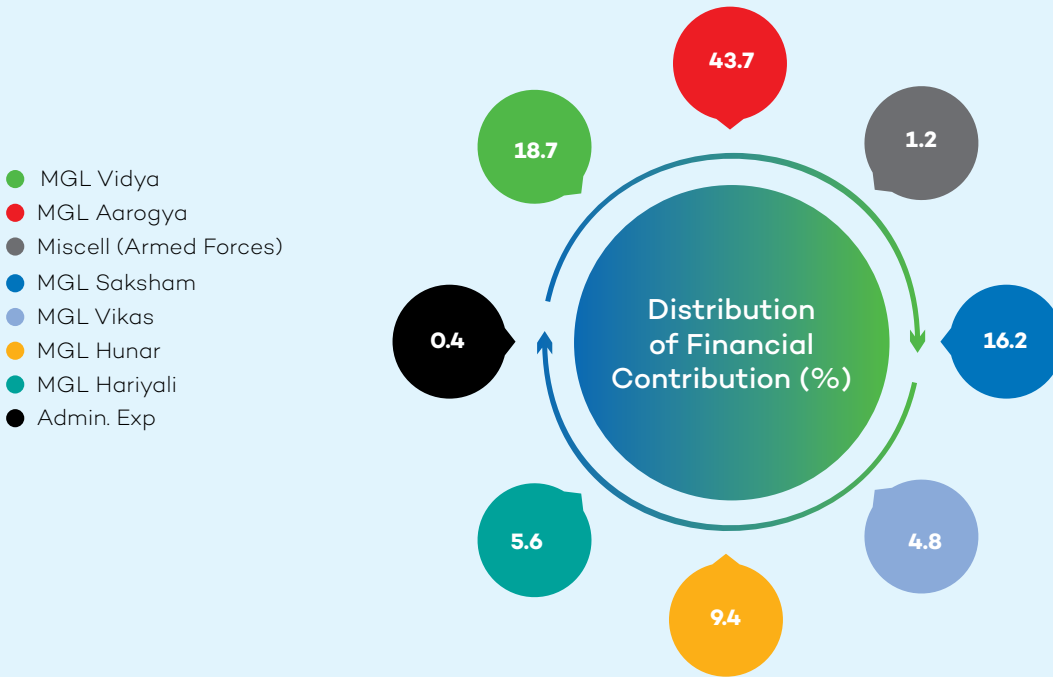
Distribution Percentage of CSR Beneficiaries (%)



Beneficiaries mix (%)

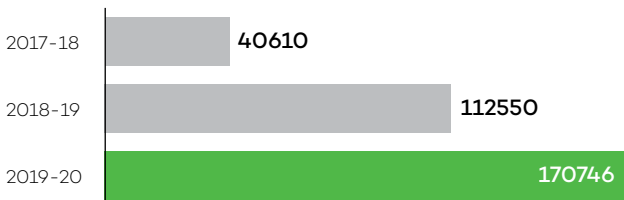


- MGL Vidya
- MGL Aarogya
- Armed Forces
- MGL Hunar
- MGL Hariyali
- MGL Vikas
- MGL Saksham



We have been continually evolving and enhancing our reach to the communities.

Number of Beneficiaries



1.7 lakh

People reached and positively impacted through our CSR initiatives

More than **50%**

beneficiaries are women.

MESSAGE FROM THE CHAIRPERSON – CSR



“
**At MGL. we
believe CSR is our
commitment to
enable, empower
and enlighten
communities
through various
initiatives aligned
to national and
international
developmental
agendas**”

Our world is facing growing complexity of socio – economic and environmental issues. The enormous challenge of the current pandemic makes it imperative for the international community to come together and accelerate efforts to achieve Sustainable Development Goals. All of us at MGL are committed to work towards these goals through our Corporate Social Responsibility (CSR) Programme.

Our varied CSR projects aim to enlighten, empower and enable communities that we work with. We strive to make a positive difference in areas of health, education, livelihood and holistic wellbeing. It is our endeavour to focus on projects with high long term impact whether it is bringing water to villages or providing higher education that ensures upward economic mobility to a young student and his/her entire family. Projects are also screened through a gender lens to empower girls and women to find dignity through self-reliance.

The extent of our outreach and the quality of outcomes are closely evaluated through impact assessment. We are fortunate to have symbiotic partnerships with outstanding NGOs and Government agencies that implement our CSR projects. Their dedication is inspirational and reinforces our commitment to become partners of inclusive and sustainable change. We look forward to working with them in the years ahead.

Regards,

Radhika Haribhakti

Chairperson, CSR Committee



MGL VIDYA

MGL'S INTERVENTION
FOR EDUCATION

“ Education is the passport to the future, for tomorrow belongs to those who prepare for it today. ”

– Malcolm X

PROJECT MGL VIDYA

Quality education from the primary level to secondary and higher classes lay the foundation for a child's future.

With this objective in mind, partnering with Pratham Education Foundation, MGL is implementing MGL Vidya in 50 villages of Pen and Uran taluka in Raigad District. To strengthen the functional learning levels of students in primary classes, through this initiative, Learning Camps are held in schools.

More than 4000 children are benefitting from activities like Learning camps, school readiness program and community-based programs for children.

The project has witnessed significant improvement in learning levels of students between the baseline and midline studies. Nearly **75%** of the students in 3rd to 5th standards are now able to read a paragraph. An improvement of **12%** over the baseline. Similarly, in Mathematics,



an additional 10% students can now recognize 3-digit numbers. **71%** of the students could do addition, **55%** were able to complete subtraction sums, **25%** learnt division and **35%** could complete multiplication sums.

In 1st and 2nd standard – **42%** of students were at beginner level in terms of reading skills. The intervention has resulted in significant improvement with only **6%** students remaining at the beginner level. While **30%** students learnt letters and **40%** of them learnt words, **17%** of the students could read a paragraph and **7%** learnt to read stories.

4000

Children benefitted
from MGL Vidya



PROJECT UNNATI

Project Unnati is an initiative under MGL Vidya. It is designed with the objective to promote vertical socio-economic mobility through education. The nation has made rapid economic progress during the past two decades. However, there is still a stratum of society at the bottom of the social pyramid which is still struggling with limited opportunities. Access to equal opportunity can change lives and empowered communities. Therefore, this project provides the much needed opportunity for attaining higher education and create a better future for meritorious and deserving children from weaker economic background. The project involves coaching and mentoring of students who are talented but do not have means to compete for admissions in premier technical institutions. They are provided 11 months free residential training cum mentoring with the help of subject experts. With an aim to remove barriers hindering access to higher education, the project seeks to bring about a radical change in the lives of individuals. In the current batch the project is mentoring 30 students.



Project MGL Unnati has supported 190 students in 7 batches with a success rate of 95%. Nearly 20% of the students mentored through the program are girls.

190

Students benefitted from MGL Project Unnati



CASE STUDY: REALIZING DREAMS



Shubham Kannoja

is one of the students of Project Unnati. Shubham shifted with his father to Mumbai. His father works as a technical support staff in a local factory and earns around Rs. 2 Lakhs in a year. Shubham resides in a 1 RK.

Shubham is a bright student having scored 93.4% in his tenth standard and 83% in his twelfth standard and he aspired to pursue a degree in engineering from IIT. However, he could not clear the JEE in his first attempt. One of his teachers told him about Project Unnati. Shubham says,



I cleared the entrance examination for Unnati with ease – as I had a strong foundation. The next 11 months were life changing for all of us. The biggest difference was the environment. Even if you get up at 3 in the morning, you will find 3 to 4 students studying. The faculty was great and we were also supported by an Academic Officer, who himself is an engineer. The academic officer was available round the clock and that was the greatest asset in our journey. The day I got admission in IIT Mumbai, it was the happiest day of my life. The happiness of my parents knew no bound. Today I am pursuing Chemical Engineering from IIT Mumbai. 8 of my fellow students are in various IITs. Thanks to Project Unnati.



MAINSTREAMING 1500 OUT OF SCHOOL CHILDREN

Education is the primary requirement of every child and is recognized as a crucial tool to achieve sustainable development. In spite of its criticality, a recent survey by Government of India's, Ministry of HRD indicates that there are nearly 6 million children across the country, who do not attend school. Many children enroll in schools, but drop out due to various reasons including migration, academic gap and age-class mismatch. MGL has partnered with Humana People to People India under MGL Vidya to mainstream 1500 such out of school children. MGL Vidya aim to ensure inclusive and equitable access to quality education for out of school children and help them to enroll in formal schools in age appropriate grades.

The program is designed as Step Up – Bridge Learning Program and ensures that the identified child has acquired adequate learning abilities in accordance with to her/his age before she/he is mainstreamed. The bridge learning system is based on the step up methodology of learning.



1500 students

Mainstreamed through
MGL Vidya



REMEDIAL EDUCATION IN SLUMS



8,000+

Students benefitted through
this initiative



In partnership with Pratham Mumbai Education Initiative, MGL has implemented a project to enhance learning levels through support classes, libraries and parental education workshop.

The focus of the project is on children who are still not in school to student up to 8th standard. The project seeks to empower and involve parents to provide a conducive domestic environment for children's education. During the parental workshop, mothers are sensitized to engage positively with the child and an emphasis is placed on creating a strong bond with the child. The importance of reading out stories and books to children and engaging in playful learning activities are discussed with parents. The older children are divided into basic and advance groups – based on learning levels. Through classes and specially designed learning camps, inputs on various topics (in numeracy and language) is provided. Specially designed activities and worksheets enable the children to grasp concepts and move to higher functional levels of learning.

Through this initiative, MGL has reached out to more than 8000 students in the slums of Mankhurd and Bandra in Mumbai.

PROVIDING BASIC AMENITIES

Realizing the necessity of basic amenities in schools to develop a better learning environment, MGL has initiated certain actions.

- Facilitated installation of Computer laboratories in 2 MCGM schools and ensured formal computer literacy with a dedicated computer instructor.
- Provided safe drinking water to school students by installing 70 water filter cum coolers in schools across Mumbai, Thane and Raigad districts.
- Provided 281 benches & desks to 7 Municipal Schools of Raigad district and set up a study center in Bhiwandi
- Undertook the refurbishment of the structural portion of a school in Pen- Raigad district.



281 benches & desks

Provided through this initiative





70

Water filter cum coolers were provided through this initiative





MGL SAKSHAM

MGL'S INTERVENTION
FOR EMPOWERMENT

“ Believe in your infinite potential.
Your only limitations are those
you set upon yourself. ”

– Roy T. Bennett

PROJECT PARVARISH - STRENGTHENING FAMILIES

MGL and SOS Children's Villages of India have collaborated to implement the Family Strengthening Program (FSP) to extend support to 438 marginalized and disadvantaged children belonging to the most vulnerable families of Alibaug.

MGL Parvarish aims at ensuring access to quality education and healthcare services to the identified children. It also focuses on supporting caregivers and empowering them to become socially and economically independent by enrolling in different need-based livelihood generation programs. It covered the expenses of education, nutrition, health, capacity building and livelihood generation programs of the care givers and children.

FSP is a preventive community initiative that covers children of the most vulnerable sections including children of widows, single women, and Below Poverty Line (BPL) families. The programme has been designed to prevent and contain abandonment of children by their families. Spanning 3 to 5 years, the programme aims at enabling families to move out of the vicious cycle of poverty towards a life of greater dignity and self-reliance by ensuring education of children, skilling and income generation, and capacity building of primary caregivers. It also promotes socioeconomic empowerment of women through SHG formation.



438

Marginalized and disadvantaged
children supported



CASE STUDY - ENCOURAGING A NEW WAY OF LIFE



Laxmi A. Naik was born and grew up in a tribal community in the state of Maharashtra. She was married early and started working with her husband as a daily wage labourer. She has three children. After the enrolment of her family in Family Strengthening Program, Laxmi's children started going to school on a regular basis. Education support in the form of tuition fee, stationery and uniforms were also extended. The children were anaemic at the time of enrolment. Nutritional supplements were provided to them on a regular basis to address issues of malnourishment.

Laxmi expressed her desire to be a part of the project and became a part of Shree Ganesh Mahila Self Help Group. Laxmi also received financial support from the project for Goat rearing and poultry farming, based on her request. Simultaneously, she started kitchen gardening and MGL Parvarish supported it in the beginning. There are 150 birds in her country chicken farming shed and with kitchen gardening, goat rearing & seasonal daily wage she contributes to her family's income. She has increased her monthly income from Rs 3600/- (which was uncertain) to Rs. 5200/- within two years, from the time she received livelihood support from MGL Parvarish. Laxmi has now become a role model for others in her community.



Thanking the project Laxmi says

I joined the project just to give destiny another chance. Today me and my family are in a better shape. I can say that our lives and confidence has improved. I think such projects can change the destiny of many households who suffer from problems similar to mine.



EMPOWERING ADOLESCENTS

Under MGL Saksham, an initiative for empowerment of 10000 youth was implemented. The project, designed to enable these students to cope up with various social, psychological, and physical challenges that they face was implemented in 30 schools in the suburbs of Mumbai. The project was implemented with active participation of all stakeholders viz. students, teachers, principals, parents, etc.

One of the major challenges faced by many children in this age group is a lack of academic performance, in comparison to their peers. The weak students were identified and were provided continuous inputs under remedial education. Simultaneously, students with negative behaviour were also identified for providing group and individual psychological counselling sessions that addressed the root cause of such negative behaviour.

Most of the schools in which the project was implemented cater to students hailing from the bottom of the development pyramid. These schools lack some very basic amenities. Hence, under the initiative, support for upgradation of school infrastructure was also provided.

10000 Youth
Were empowered through MGL
Saksham



REHABILITATION OF INDIVIDUALS WITH MULTIPLE DISABILITIES

Under Saksham, MGL in partnership with Sahayogini Palak Sansthan is implementing an intervention for rehabilitation of individuals, especially children with multiple disabilities. 65 such individuals (mostly children) are regularly visiting the rehabilitation center.

The activities implemented in the center includes: -

Occupational Therapy for creation of necessary life skills and reducing the effect of disability,

Physiotherapy for enhancing abilities and to address the root cause of disability,

Early Intervention for social and learning skills – foundation level academic skills,

Transition for school readiness and

Income Generation Training for the aged.

The project focusses on enhancing abilities and reducing the adverse effects of disabilities to enable make an individual independent.



65 individuals

Benefitted through MGL
Saksham Rehabilitation
initiative



CASE STUDY – FUELLING INDEPENDENCE



Ayan Manoj Mourya is a deaf and blind child who joined the center at an early age of 3 years. He was hyperactive and had sensory issues. He also had gravitational insecurity and could not stand on his own.

The initial focus of his therapy was to control his hyperactive behaviour and on sensory integration. This helped in calming him down. The therapies also helped in reducing his gravitational insecurity and soon he was standing on his own. He began to explore his environment and started actively participating in walking and tactile exploration activities. The next focus was on Activities of Daily Living. He started brushing, combing and other activities with reduced assistance. The therapists found him to be a fast learner and he was given inputs under the early intervention activity.

Over the last one-year Ayan has shown tremendous improvement in identifying the different objects and in conveying his feelings and expressing basic needs. He moves around the house and outside on his own and tries to walk by himself with the help of a cane. He has been admitted in an inclusive education set-up.

Ayan's response to the therapies have been very encouraging and we are sure that he will make it to a normal school. Filled with joy his mother says,



Thanks to the initiative, today Ayan and I are closer than ever. When I see him walk with his father or play with his cousins, my heart is filled with emotions. It is still a long way to go, but my son is on his way to becoming a person who can independently move around on his own. I feel like I have found a lost paradise with Ayan's transformation.



EMPOWERING ALTERNATELY ABLED

While disability does limit an individual's abilities in certain circumstances, it does not make the individual un-productive. With the objective to minimize the impact of impairment, MGL has partnered with Artificial Limbs Manufacturing Corporation of India (ALIMCO) to reach out to nearly 500 alternately abled individuals in Pen Taluka of Raigad District. The project entails supply and fitment of assistive aids and appliances to the identified individuals. The beneficiaries of the project have been identified through an assessment camp. Fitment and distribution of the aids and appliances have been planned subsequently.



500

Alternately abled individuals
benefitted through this
initiative



EMPOWERING MIGRANT LABOURERS THROUGH MGL SAKSHAM

Mumbai being the great melting pot that it is, attracts workforce from across the nook and corner of the nation. The city offers a wide range of employment opportunities to those who come searching for livelihoods in the city.

Under MGL Saksham, an intervention for welfare and empowerment of migrant labourers is being implemented in Navi Mumbai. Under the intervention, children of migrant labourers are being tutored to enable continuous access to education. These children are also being provided mid-day meal every day.

A total of 224 individuals have benefitted from activities like Health camp, Mid-day meal, anti-tobacco campaign, study classes, financial literacy sessions, etc.



224 individuals

Benefitted through MGL Saksham



PROJECT ASHRAY - FAMILY LIKE CARE

The curative Family Like Care (FLC) programme provides parentless and abandoned children an identity, a family home with a mother and loving brothers and sisters to grow up with. It primarily covers aspects such as education, preventive and curative health, nutrition, emotional support, care and opportunities until the child is capable of living independently, as a contributing member of society.

MGL has partnered with SOS Children's Villages of India under the project Aashray to support 50 parentless, homeless, and abandoned children from five family homes in SOS Children's Village of Alibaug. The initiative is intended to provide long-term family-based care to these children so that they can become independent and contributing members of society.

The project interventions ensure holistic development and empowerment of 50 children and youth through need-based capacity building programs, career counseling, psychosocial counseling, sports, extra-curricular activities etc. The project affirms that the identified children are able to pursue quality education (primary, secondary as well as higher/professional courses) and excel academically.



50 children & youth

Benefitted through MGL Aashray



CASE STUDY- RESTORING FAITH



20-year-old Paresh shares a close-knit bond with his SOS mother and siblings. As he is pursuing higher education, he resides in the hostel outside the Children's Village. He is very sincere and has a good understanding approach.

Currently, Paresh is pursuing Bachelor's in Social Work, 3rd year from Nirmala Niketan College, Mumbai. He regularly attends the classes and prefers access to a computer laboratory and sports material whenever free. During his break, he enjoys spending time with his friends and likes to engage in sports, discuss about studies and social issues. He scored grade 'A' in the recent midterm examination and constantly works hard to maintain his performance.

Paresh is extremely passionate about his career and is well aware that only knowledge and hard work will help him to achieve his goal.



He aspires to pursue post-graduation in social work and be a successful social worker to serve the underprivileged sections of the society.



MGL SAKSHAM (FOR MARGINALIZED COMMUNITIES IN BHIWANDI).

Under MGL Saksham, an initiative for empowerment of deprived communities in the Bhiwandi-Nizampur Municipal Region is being implemented. Families from many parts of India had settled in Bhiwandi owing to its booming textile business. However, with the decline of the textile industry, many of the families face severe hardship. The targeted communities are amongst the most deprived communities in the region and have extremely poor socio-economic indicators.

Under the initiative, Mahanagar Gas Limited is reaching out to nearly 100 toddlers with balwadi and midday meals. The focus is on developing pre-academic skills, cognitive development, and adequate nourishment for kids in a fun-filled environment.

Nearly 100 school going students are benefitting from classes operated under the intervention. Most of these students are first generation learners and lack a conducive setting for learning at home. The classes provide a conducive environment under the mentorship of a teacher. These students also benefit from midday meals.

40 girls are also enrolled for vocational training – for tailoring. Additionally, 26 girls are also honing up their literacy skills through an adult education center being operated under the project.

Monthly health check-up camps are conducted under the initiative for the community at large. The project also focuses on building adequate civic values in the citizen, with a focus on personal and community hygiene, cleanliness, etc. The students and toddlers (under the supervision of parents and balwadi instructors) took up a plantation drive during the rains and pledged to look after the plants they have planted. 600 saplings were planted during the drive.

The project has also enabled nearly 300 individuals to be enrolled for Aadhaar through a special camp organized for the purpose with the active support of the Municipal Corporation.

While conducting a door to door survey, the project team identified more than 100 children in the age group of 0 to 2 years and 25 pregnant women who had never been immunized. With active support of the Bhiwandi Nizampur Municipal Corporation, these children and pregnant women were linked to Mission Indradhanush for immunization.



MGL DISHA - EMPOWERING SLUM COMMUNITIES

According to the 2011 census, almost 65.5 million Indians live in slums. India is witnessing rapid urbanization and it is expected that by 2030, more than 40% of our population will be residing in cities. The slums also endure an additional population burden.

With the lack of access to basic amenities and services, insecure jobs and poor literacy rate; the residents of these unorganized habitats are often deprived of opportunities. Living in slums puts enormous social, economic and financial burdens on households, and it can lead to intergenerational poverty.

MGL Disha is an intervention for empowerment of Urban Slum Communities through multipronged strategies focusing on enabling communities to fight many of the constraints that limit their capacities to enjoy their rights and lead a dignified life. Being implemented across various slums of Mumbai, the project through study classes, financial literacy, health camps, anti-tobacco awareness sessions, income generation training, advance skills training, environment awareness and formation and strengthening of Self Help Groups have touched more than 22000 lives.

22,000 lives

Were benefitted through
MGL Disha



CASE STUDY: EMPOWERED TO WIN OVER ADVERSITIES



Ms. Saniya Tasir Ansari is an 18-year-old girl residing at Manibai Chawl in Kurla. She resides with her mother and 2 brothers. Her father left the family in a lurch, leaving the family in immense financial woes. Saniya's mother took to tailoring to support the family. The uncertain financial condition made Saniya to look for a job but without much education and no skills she couldn't get a job anywhere.

She joined the 'advance beauty skills course' run under MGL Disha intervention. During the 2 months' intense course she learnt not only acquired technical skills and knowledge but also adopted entrepreneurial skills. She passed the exam with flying colors and gained the confidence to open her own beauty parlour. Today, she is the proud owner of 'Saniya Beauty Parlour' in Kurla.

Thanking MGL and Don Bosco Development Society she said,



I am very grateful to MGL and Don Bosco, not merely for giving me an occupation but also for making me what I am today. There was a time not long ago when the neighbours looked down on us. The training has not only given me a livelihood but has also enabled me to earn a place in society.



CASE STUDY - ANKUR MAHILA SELF HELP GROUP



“
Today each member is earning Rs. 6,500 per month from the business.”

Mahatma Phule Nagar slum located in Saki Naka is a typical slum where the residents work in the informal sector to make their living. The women folks spend most of their time in household chores. Due to the efforts of Project MGL Disha, the women in the Mahatma Phule Nagar slum were organized in a SHG (Self Help Group) named Ankur Mahila Self Help Group.

The members of the SHG benefitted from income generation and entrepreneurship development training organized under the intervention MGL Disha. The members were imparted training on 'professional cooking and catering business'. 6 SHG members underwent 2 days of intense training on various aspects of the food industry - nutrition and nutrients, equipment, ingredients, investments, cooking, various kind of vegetarian and non-vegetarian recipes, snacks, seafood, desserts, delivery, presentation, hygiene, safety, cash management, pricing, preservation, storage, purchase, licenses, approvals etc.

After completion of the training the members conducted a survey to explore entrepreneurship opportunities. After

identifying the demand for home cooked hygienic food, the members started a business of cooked food delivery. Today each member is earning Rs. 6,500 per month from the business.

Members of another Self Help Group (Swatantra Self Help Group) has also engaged in a similar business after receiving training under project MGL Disha.





MGL HUNAR

MGL'S INTERVENTION FOR
SKILLS AUGMENTATION

“ **Schooling doesn't assure employment but skill does.** ”

– Amit Kalantri, Wealth of Words

About MGL Hunar

Our nation is at crossroads. The population of India is expected to overtake that of China in the 2020s. With the immense human capital, India can be the source of supply of workforce globally.

The demographic dividend can catapult our nation into the status of an economic powerhouse. However, if this demographic dividend is not properly groomed, there is a serious threat that this demographic dividend will turn out to become a demographic nightmare for the country. MGL understands that unskilled human capital is a burden to the economy owing to limited productivity. MGL therefore focuses on its initiative MGL Hunar for upskilling and enhancing capacities of individuals.

SCHOLARSHIPS TO ITI TRAINEES

MGL had, in the year 2018-19, provided scholarships to 50 ITI trainees pursuing various formal and non-formal courses. The scholarships are provided on the basis of merit cum means basis, where the threshold for economic criteria is annual gross family income of less than Rs. 3.0 Lakhs. Adhering to this criteria, in the year 2019-20, another 75 students were awarded scholarships.



75 Students

Received scholarship
through MGL Hunar



CASE STUDY - FULFILLING ASPIRATIONS



Mr. Nadar Vijay Rajaputran hails from slums of Mumbai. His father is a driver and is the only earning member of the family comprising of 5 members – the family resides in a 150 sq. ft. chawl. Vijay is a bright student and was pursuing a degree in engineering. However, owing to financial woes he had to drop out after completion of 2nd year. He then decided to pursue technical studies in ITI and got enrolled at SJITI in the trade Electronic Mechanic. For the study, the family has taken a loan for paying his fees.

The scholarship has enabled him to pay his fee. Mr. Vijay has fared well in all his examinations and wishes to support his family after completing his training. He also wishes to enrol for a part time diploma.

“ While thanking MGL he says,

I was born to be in the technical field. Nothing inspired me more than this. However, our financial condition was not great and it was a heartbreak when I had to drop out from engineering. For ITI also my father had to take loan, now with the support of MGL, I can pay my fees. I have missed my train once, I know I have to take a long route now, but I know where my destination is. Will always be thankful to MGL for the support that I received.



SKILL DEVELOPMENT TRAINING

Under the intervention MGL Hunar, MGL is facilitating skills augmentation training of 120 youth for Gas Plumbing. With an objective to ensure that the skilled individuals are job ready, MGL has integrated various components like interaction with industry experts, certification for Work at Height, etc. The trainees are provided 3 months On Site Training with a stipend. 60 trainees have successfully completed the skills training and have been suitably

placed. This initiative began as a pilot project in 2018-19 in partnership with Dev Loka Educational Trust to provide skill training to 30 youth in Gas Plumbing. It has progressively helped to provide means of employment to nearly 150 individuals.

Under a similar intervention, MGL has facilitated skills augmentation to nearly 100 women in the Banking Financial Services and Insurance domain.

120 Youth

Benefitted through skill development training



100 Women

Benefitted through skill augmentation training





MGL HARIYALI

MGL'S INTERVENTION FOR ENVIRONMENT PROTECTION

“ Sooner or later, we will have to recognize that the Earth has rights, too, to live without pollution. What mankind must know is that human beings cannot live without Mother Earth, but the planet can live without humans. ”

– Evo Morales

ABOUT MGL HARIYALI

MGL Hariyali is MGL's intervention for furthering the cause of environment. Human action in part, has led the environment into a state of crisis. As a result, environmental issues are abound.

MGL as a part of its environmental initiative has implemented environmental awareness campaigns, tree plantation drive and encouraged promotion of better environmental practices through various projects.

In addition, MGL has installed 100 solar operated street lights within its areas of operation.

To ensure cleanliness, MGL has also installed 200 pole mounted litter bins.



200

pole mounted litter bins.

100

Solar operated street lights were installed through MGL Hariyali



MGL AAROGYA

MGL'S INTERVENTION FOR HEALTH

“ Without health life is not life; it is only a state of languor and suffering – an image of death. ”

– Buddha

PROJECT POSHAN

The prevalence of underweight children in India is among the highest in the world and is nearly double that of Sub-Saharan Africa. Deficiencies in nutrition inflict long-term damage to both individuals and society.

Project Poshan is designed as a strategic initiative to address simultaneously the issues of malnourishment and education. Under Project Poshan, MGL has supported mid-day meal for 25,000 children. Every day hot and nutritious meals are served to the students spread across more than 180 schools in and around Mumbai. The project is being implemented in partnership with Annamrita Foundation. The food is cooked in ISO 22000:2005 certified kitchens and does not involve any manual handling. Besides, the food is steam cooked to preserve nutrition of the meals.



25,000

Children received mid-day meal support through MGL Poshan



HEALTH CHECK-UP CAMPS

Under the initiative, MGL has facilitated health check-up of more than 3,000 individuals including auto rickshaw drivers, taxi drivers and the general public through health camps. The camps provided General Health Check-up, Ophthalmological Check-up, Cardiac Check-up, Hematology, Referral and other related services. The project was implemented in partnership with Sri Chaitanya Seva Trust – the parent body of Bhaktivedanta Hospital, Mira Road.

3,000

Individuals benefitted through
Health Check-up Camps

UPGRADATION OF FACILITIES

Under the intervention MGL Aarogya, MGL has extended support to Rama Krishna Mission Hospital in Khar for upgradation of medical facilities in the hospital.

The measures included the following: -

- 1. Purchase and installation of ventilator for critical care in ICU,**
- 2. Upgradation of RO water plant for dialysis,**
- 3. Purchase and installation of one hemodialysis machine with NIBP facility,**
- 4. Purchase and installation of dialysis reprocessing unit,**
- 5. ACs in Dialysis unit,**
- 6. Digital X-Ray Machines,**
- 7. HD smart LED Digital Visual Acuity Chart in the ophthalmology OPD and**
- 8. Optical Coherence Tomography (upgradable to OCT Angiography) in the ophthalmology OPD.**

More than 600 patients benefitted from the equipment during the year.

Under a similar intervention, MGL has facilitated up-gradation of dialysis unit in a Day Care Centre operated by Venus Cultural Association. 6 Hemodialysis machines and 2 dialyzer reprocessing units were purchased and installed in the Day Care Center. Nearly 3000 dialysis was performed during the year from the equipment donated by MGL.

MGL had also supported Holy Family Hospital, Bandra for procurement of equipment for Neuro-Surgical Department. It assisted surgeons to perform complicated neurosurgery with extreme precision while reducing the time taken for surgery. The neurosurgeons of the hospital opine that brain being the most vital organ of human body, every tissue saved while performing neurosurgery enhances the scope of recovery and functionality of the patients. The high-end equipment is surely helping us to achieve this objective. During the year, 36 surgeries were performed using the equipment provided by MGL. A number of other patients from orthopedic and other departments also benefitted due to this initiative.



NAL PAANI YOJANA

Tribal women have to travel 6000 KMs in a year– just to fetch water for their family. This is an unimaginable hardship for people residing in the tribal hamlets of Raigad District of Maharashtra. While the village is located on the hilltop, the water source remains at the foothill. The women in these hamlets face severe hardships as they have to walk barefoot for a distance of 2 to 4 Kms in an extremely difficult terrain to fetch water.

Under MGL Aarogya, MGL has initiated project Nal Paani Yojana in 5 tribal hamlets (Viz. Tadwadi, Gawanwadi, Haryachiwadi, Eknathwadi and Panchkhadakwadi) of Karjat Taluka of Raigad District. Water from the source is pumped into a tank installed in the village. Water is dispensed twice daily (1 hour each in morning and evening) and power is drawn from solar power panels installed under the initiative. A committee is constituted for operations and maintenance of the infrastructure. Each household contributes a specific amount per month as usage charge. The corpus thus generated is utilized for payment of honorarium to the operator and for any

maintenance needed from time to time. The project is being implemented in partnership with Savali Charitable Trust. Along with infrastructure development, MGL has also taken up activity (like sub surface bund, etc.) to ensure ready availability of water throughout the year.

Through this initiative, MGL is touching more than 2000 lives. Under a similar intervention for safe drinking water, MGL is facilitating the installation of water filtration plants in 3 villages (viz. Lodhiwali, Chauk and Nadhal) of Raigad District. The filtration plants are based on reverse osmosis and ultraviolet filtration technologies to dispense safe drinking water to the communities. More than 7000 people spread across the 3 villages will benefit from the intervention. The project is designed as a sustainable solution for drinking water wherein users pay a specific amount (less than Rs. 0.50 per liter) for water usage. This amount is utilized to pay the salary of the operator and for maintenance. The infrastructure will be eventually handed over to the Panchayat.



HOLISTIC WELFARE OF CHILDREN OF SEX WORKERS

MGL in partnerships with Setu Charitable Trust is implementing project 'MGL Aarogya' for holistic welfare of children of sex workers in Parbhani and Jalna Districts of Maharashtra. These children represent one of the most vulnerable groups as they face social exclusion, an unconducive domestic setting and inadequate grooming. Owing to the lack of inclusion, these children loose their innocence at an early age and are deprived a chance to enjoy a healthy and happy childhood.

Under the initiative, MGL is providing a caring environment to nearly 450 children by operating 8 balwadis spread across 2 districts. Since malnutrition and related issues are rampant across the target group, nutritious mid-day meal is provided to the children. Health check-up camps and parental counselling is also organized on a monthly basis.



To keep the children positively engaged and to ensure their subsequent mainstream education, activities for pre academic skill development, value education and visits to different places are organized.

The project has also facilitated Aadhaar enrollment of nearly 1200 individuals, over a period of 3 years. Similarly, ration cards were issued for 770 families. During the year 2019-20, 570 women benefitted from Pradhan Mantri Matritva Vandana Yojana – a maternity benefit program of Government of India. More than 500 saplings were planted and are being nurtured under the intervention. The saplings were planted by students under the supervision of parents and instructors.

The project has been able to facilitate mainstreaming of 340 children.



MGL VIKAS

MGL'S INTERVENTION FOR RURAL DEVELOPMENT

“ **The village is the cell of the national body and the cell-life must be healthy and developed for the national body to be healthy and developed.** ”

– Sri. Aurobindo

ABOUT MGL VIKAS

At the beginning of the 20th century, Mahatma Gandhi had emphatically declared **“The soul of India lives in its villages”**.

After years of Independence and rapid urbanization, our villages continue to be the the country's soul.

In the recent years, urban India has made rapid progress; but rural India continues to languish in poverty and remains in a state of deprivation.

MGL Vikas is an intervention designed to facilitate grooming of 6 villages of Sudhagad Taluka of Raigad District as Ideal Villages.

The villages covered by this initiative are Apatvane, Adulse, Bharje, Wavloli, Zap and Chikhalgaon. Through this project, MGL is touching nearly 6500 lives.

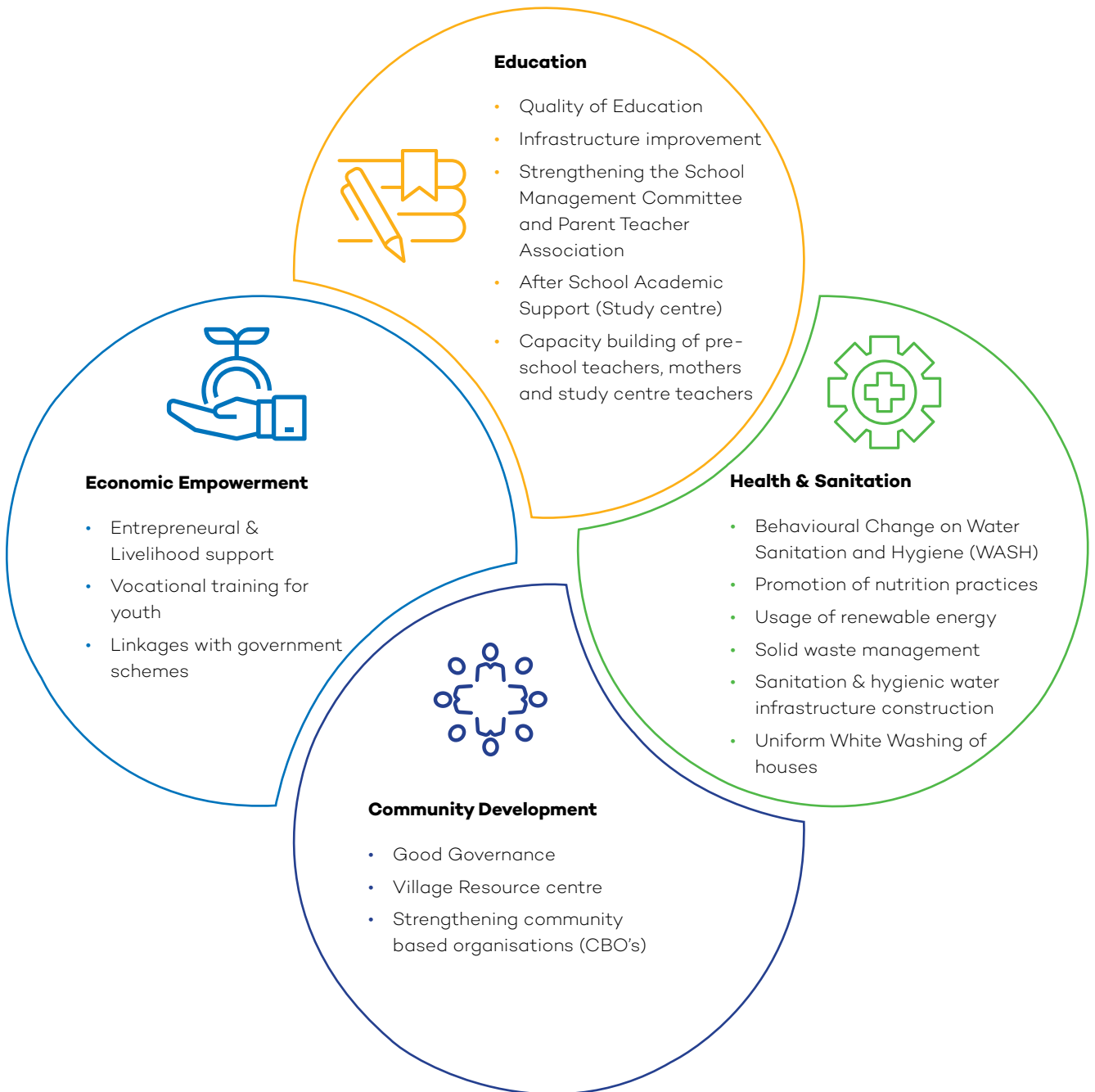


6,500 Lives

Benefitted through MGL
Vikas



MAJOR COMPONENTS OF THE PROGRAMME



OTHER INITIATIVES

WELFARE OF ARMED FORCES VETERANS, WAR WIDOWS

As a mark of respect for the Armed Force personnel who sacrifice their lives to protect the nation and their countrymen, MGL extended a financial contribution of Rs. 10 lakhs towards the Armed Forces Flag Day Fund. The contribution to this Fund is for the welfare of armed forces veterans, war widows, etc.



Rs. 10 Lakh

Contributed towards
Armed Forces Flag Day
Fund



AWARDS & RECOGNITIONS

MGL was conferred with Stars of Industry Award, 2019 for outstanding achievement in CSR.




OUR RESPONSE TO COVID- 19

The year 2019-20 witnessed the COVID pandemic which has challenged the strength of humanity in unprecedented ways.

MGL being a responsible corporate is wholeheartedly supporting and complementing various initiatives designed in response to the COVID-19 pandemic:

1. Making provisions for a COVID laboratory at Sir. J. J. Hospital.
2. Procurement and installation of ventilators to support critically ill patients.
3. Financial support to the tune of Rupees One Crore to State Disaster Management Authority.
4. Distribution of 1 month's dry ration to 5000 families.
5. Serving nearly 4 lakh meals to migrant labourers, daily wage earners and slum dwellers.

5,000 Families
Received 1 month's dry ration



4 Lakh Meals
Were served to migrant labourers, daily wage earners and slum dwellers




TESTIMONIALS



We as Humana People to People India (HPPI) are delighted to partner with Mahanagar Gas Limited (MGL) with its Vidya project in the Thane and Navi Mumbai areas of Maharashtra. The invaluable support offered by MGL helps us offer 1,500 out-of-school children of these areas the irreplaceable gift of education through our Kadam Program. Access to quality Education plays a crucial role as one of the central pillars of achieving the Sustainable Development Goals and MGL's assistance is helping these children inch ever closer to their dreams and help their families emerge out of chronic poverty. The continued support has also helped us reach out to the community members of these two regions with essential supplies during the ongoing COVID-19 pandemic crises. Impactful social interventions such as MGL's are the hallmark of responsible organization and we are proud to be implementing partner of such an organization.

Looking forward to having a long-term partnership with MGL.

– **Kusum Gaur**
National Partnership Officer



Mahanagar Gas Limited (MGL), Mumbai had been very kind and generous by providing support for Annamrita Foundation's Midday Meals program in Municipal non-aided schools. In the current challenging time of the Covid - 19 pandemic, MGL has extended their full support to provide meal support to the municipal workers, migrant workers and health workers who were battling the pandemic as well as daily wage earners who have been adversely impacted by it.

MGL has supported our projects in the past and appreciate this timely action. Annamrita Foundation is happy to have received MGL's support for Covid - 19 pandemic too.

On behalf of The Team Annamrita Foundation, we wish MGL, Mumbai all the very best in its continued cooperation, encouragement and support extended to us.

– **Madhurya Shroff**
Lead - Resource Mobilization



Problems such as lack of clean and hygienic environment, little or no access to basic amenities such as healthcare, education and fewer livelihood opportunities for the people continue to plague the villages in Maharashtra. PRIDE India has strong experience of working with a holistic approach on sustainable initiatives with community at the core in all its programs. Since Last year Mahanagar Gas limited has extended us support to scale up Ideal village initiative (MGL Vikas), an integrated village development program in Sudhagad Pali block of Raigad which focusses on village development in the areas of education, health and livelihood to bring about sustainable positive change among rural community through collective effort and community ownership building process.

With the support from MGL 6 villages have been adopted for 4 years support under the program impacting lives 6419 beneficiaries. We have been able to elicit good response from the community in planning and implementation of the activities in the first year. We thank CSR team of Mahanagar Gas limited for all their support and regular inputs which has helped in strengthening the program in moving towards successful outcome. We look forward to an empowered community across these villages who will bring about continued developments having a repel effect for many more villages towards making their village a 'Adarsh Gaon'.

– **Sangeeta Dasmohapatra,**
Chief Operating Officer , The PRIDE India

LETTER OF APPRECIATION



ASSOCIAZIONE DI VOLONTARIATO

AUXILIUM - INDIA NEL SOLCO DI SUOR CAMILLA TAGLIABUE - O.D.V.

Via Carlini, 15 - 20831 SEREGNO (MB) - Telefono e Fax: 0362.239.431

E-mail: auxiliumindia.seregno@gmail.com - www.auxiliumindia.it - Codice Fiscale: 91092240158

Seregno, 18 April 2020

Letter of Appreciation

On behalf of the Association of Auxilium India (Seregno - Milan); I take this opportunity to congratulate **Don Bosco Development Society and Mahanagar Gas Limited** for the fantastic service being done for the entire humanity during this pandemic of Coronavirus.

We have followed your regular updates on social media and we are impressed that through your joint collaboration you have achieved much - reaching out to the poor and needy in Mumbai and Navi Mumbai. Helping 10,000 poor and needy is truly a phenomenal task.

We place on record our sincere thanks for your service and congratulated you for this marvelous work during this time of catastrophe and emergency. Our best wishes always accompany you.

Mario Tagliabue
President
Auxilium India - O.d.V.

Associazione di Volontariato
AUXILIUM INDIA
Via Carlini, 15 - 20831 SEREGNO (MB)



Madrid, 20th May 2020

Letter of Appreciation

On behalf of Manos Unidas (Madrid - Spain); I take this opportunity to congratulate Don Bosco Development Society and Mahanagar Gas Limited for the fantastic service of helping 10,000 poor and needy in the slums of Mumbai and Navi Mumbai.

We are impressed that through your joint collaboration you have achieved much.

Congratulations for this great humanitarian work during this time of pandemic.

Our prayers and best wishes for the future work.

On behalf of Manos Unidas,

Miss Ana Luna,

Project Officer for India.

SUMMARY OF CSR PROJECTS 2019-20

Sl. No.	CSR projects or activity identified	Sector in which the project is covered	Project or program (1) local area or other (2) specify the state and district where projects or programs was undertaken	Amount outlay (budget project or program wise)	Amount spent on the projects or programs sub heads: (1) direct expenditure on projects or programs (2) overheads	Cumulative expenditure up to reporting period	Amount spent direct or through implementing agency
1.	MGL Vidya	Education	Local area	43.32 (lakh)	12.14 (lakh)	17.79 (lakh)	Direct
2.	MGL Vidya	Education	Local area	524.98 (lakh)	148.26 (lakh)	423.67 (lakh)	Implementing agency (Aseema Charitable Trust, CSRL, Humana People to People India, Pratham Mumbai Education Initiative, Pratham Education Foundation, etc.)
3.	MGL Hunar	Education – skills development	Local area	234.35 (lakh)	80.54 (lakh)	157.47 (lakh)	Implementing agency (Devloka Education Trust, Udyogini, St. Joseph's Technical School, Don Bosco Yuva Sansthan, etc.)
4.	MGL Saksham	Empowerment	Local area	332.51 (lakh)	85.44 (lakh)	139.62 (lakh)	Implementing agency (SOS Children's Villages of India, Urivi Vikram Charitable Trust, Artificial Limbs Manufacturing Corporation of India, Sahayogini Palak Sansthan, SETU Charitable Trust, Don Bosco Development Society, etc.)
5.	MGL Hariyali	Environment	Local area	95.86 (lakh)	48.24 (lakh)	48.24 (lakh)	Direct

Sl. No.	CSR projects or activity identified	Sector in which the project is covered	Project or program (1) local area or other (2) specify the state and district where projects or programs was undertaken	Amount outlay (budget project or program wise)	Amount spent on the projects or programs sub heads: (1) direct expenditure on projects or programs (2) overheads	Cumulative expenditure up to reporting period	Amount spent direct or through implementing agency
6.	MGL Aarogya	Health	Local area	38.23 (lakh)	30.35 (lakh)	34.38 (lakh)	Direct
7.	MGL Aarogya	Health	Local area	854.47 (lakh)	309.88 (lakh)	760.03 (lakh)	Implementing partner (Annamrita Foundation, Sri Chaitanya Seva Trust, Holy Family Hospital, Venus Cultural Association, Ramakrishna Mission, Savali Charitable Trust, Enable Health Society, etc.)
8.	MGL Aarogya	Health	Parbhani and Jalna districts of Maharashtra	89.55 (lakh)	36.10 (lakh)	58.30 (lakh)	SETU Charitable Trust
9.	MGL Disha	Slum development	Local area	92.80 (lakh)	53.93 (lakh)	83.52 (lakh)	Implementing agency (Don Bosco Development Society)
10.	MGL Vikas	Rural development	Local area	239.04 (lakh)	40.90 (lakh)	40.90 (lakh)	Implementing agency (The Pride India)
11.	Armed forces veterans / war widows	Welfare of armed forces veterans, war widows, etc.	Local area	10.00 (lakh)	10.00 (lakh)	10.00 (lakh)	Armed Forces Flag Day Fund
12.	Administrative expenses			70.9 lakh	3.71 (lakh)	14.06 (lakh)	
	Total			2626.01 (lakh)	859.48 (lakh)	1787.97 (lakh)	





**MAHANAGAR
GAS**

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